

Terms & Conditions
TrueMove H WeChat Go SIM Card

1. This service is for individual user who buy prepaid TrueMove H WeChat Go SIM card from Real Move Co., Ltd. ("RealMove") and/or TrueMove H Universal Communication Co.,Ltd. ("TrueMove H") called "Company", this service is applicable to user who use device that support 4G service in designated frequency that provided by Company. The service is available from now until further announcement.
2. TrueMove H WeChat Go SIM card bundled with;
 - 2.1. Non-stop 4G/3G/EDGE/GPRS according to fair usage policy of Real Move. User is eligible for internet package 4G|3G|EDGE|GPRS with maximum speed up to 2.5GB usage of 200 Mbps for 4G user and 42 Mbps for 3G user, and speed will be reduced to 384 Kbps after that, valid for 8 days.
 - 2.2. Free WiFi access to .@ TRUEWIFI or .@ truemoveH, valid for 8 days.
 - 2.3. Free use of WeChat application for 8 days.
 - 2.4. Free watch of Lingcod TV thru mini program for 8days.
 - 2.5. 20 minutes calling credit for local call in Thailand, and international call to China, Taiwan, Hong Kong and Macau via prefix 00600, valid for 8 days.

Fair Usage Policy: Company reserves right to manage the network as appropriate to maintain service quality standards and help overall users for using service effectively.

Excess fee from package price from clause, will charge according to current main package or promotion that user had apply.

3. Charging Rates for out of bundle services:

Service	Rate (7% VAT excluded)
Local Call	0.99 THB/Minute
Local Data	1.50 THB/MB
WiFi	1 THB/Minute
Local SMS	2 THB/SMS
Local MMS	5 THB/MMS
International SMS	5 THB/SMS
International MMS	9 THB/MMS

4. Terms & Conditions for Connecting WiFi by TrueMove H

User can use TrueMove H mobile number for username and receive password by USSD, press *871*4# (Free of charge) or other channel that defined by Real Move.

In case of forget password, user can contact truemove H 1242 or press *871*4# (Free of charge) or other channel that defined by Real Move.

5. Connecting to WiFi by TrueMove H
 - 5.1. Fill in TrueMove H number and password in login page on internet browser, and connect WiFi (SSID) ".@TRUEWIFI". Auto Login by using username and password for the first time log in, user must only connect WiFi (SSID) ".@truemoveH".
 - 5.2. The system will log out automatically when user is not online for 10 minutes.
 - 5.3. Concurrent of connecting WiFi will allow 1 user per 1 time.
6. Please refer to terms and rates of international call using 006 or 00600 dialing code from www.truemove-h.com
7. Other privileges or rights that are not state in this term & conditions cannot redeem, change, or return in cash or other privilege, and also cannot transfer to third person/party.
8. If the user acts as the one following, company reserves right to terminate or stop providing service without prior notice.
 1. Violation of prohibition in the contract: If the user violate the purpose of contract, means that user violate the prohibition in the contract.

"Purpose of Contract": User must follow,

 - a) Using the promotion or package for own individual communication with good faith according to the regular tradition for natural person only, not using the service in purpose of commercial purpose or related to commercial purpose.
 - b) Not adjust or develop technology/network/system by using third party service or equipment for the purpose of connect providing network. Including both direct and indirect acts that may lead to immorality or corruption or injustice to the Company or any other persons. Moreover, user must not damage or disturb network that can cause inefficient network or any part that affect to company service ability.
 2. Any acts that have reason to believe that the users fraud, using forgery document for application apply and using service, or a fraudulent behavior use illegally.
9. The company reserves the right to change, amend, stop or cancel without prior notice if have any conflict with terms conditions, policy, government's rule & regulations that related to this term & condition
10. Unless expressly stated otherwise Company reserves the right to change, amend, stop or cancel term & condition as appropriate, will notice at least 30 days through channels that the Company deems appropriate.
11. For more information, please contact TrueMove H Care 1242 or <http://www.truemove-h.com>