

**Terms & Conditions**  
**TrueMove H 15-Day Thailand Tourist SIM**

- 1) This service is for individual user who buy prepaid 15-Day Thailand Tourist SIM card from Real Move Co., Ltd. (“RealMove”) and/or TrueMove H Universal Communication Co.,Ltd. (“TrueMove H”) called “Company”, this service is applicable to user who use device that support 4G service in designated frequency that provided by Company. The service is available from now until December 31<sup>st</sup>, 2017 or until further announcement. Those who are interested in prepaid 15-Day Thailand Tourist SIM card shall;
- a) 15-Day Thailand Tourist SIM card bundled with; credit worth of 50 Baht within 30 day for local call, international call, SMS and MMS, 15-Day Free WiFi access to .@TRUEWIFI and .@truemoveH, 15-Day non-stop 4G/3G/EDGE/GPRS according to Fair Usage Policy of Real Move. User is eligible for internet package 4G|3G|EDGE|GPRS with maximum speed up to 8 GB usage of 100 Mbps for 4G user and 42 Mbps for 3G user, and speed will be reduced to 384 Kbps after that.

Bundle services are limited to use in Thailand, Prepaid Roaming services are not included in 15-Day Tourist SIM card.

Fair Usage Policy: Company reserves right to manage the network as appropriate to maintain service quality standards and help overall users for using service effectively.

Excess fee from package price from clause, will charge according to current main package or promotion that user had apply

2) Charging Rates for out of bundle services:

| <b>Service</b>    | <b>Rate (7% VAT excluded)</b> |
|-------------------|-------------------------------|
| Local Call        | 0.99 THB/Minute               |
| Local Data        | 1.50 THB/MB                   |
| WiFi              | 1 THB/Minute                  |
| Local SMS         | 2 THB/SMS                     |
| Local MMS         | 5 THB/MMS                     |
| International SMS | 5 THB/SMS                     |
| International MMS | 9 THB/MMS                     |

- 3) Terms & Conditions for Connecting WiFi by TrueMove H
  - a. User can use TrueMove H mobile number for username and receive password by USSD, press \*1571\*4# (Free of charge) or other channel that defined by Real Move.
  - b. In case of forget password, user can contact truemove H 1242 or press \*871\*4# (Free of charge) or other channel that defined by Real Move.
- 4) Connecting to WiFi by TrueMove H
  - a. Fill in TrueMove H number and password in login page on internet browser, and connect WiFi (SSID) “.@TRUEWIFI”
  - b. Auto Login by using username and password for the first time log in, user must only connect WiFi (SSID) “.@truemoveH”.
- 5) The system will log out automatically when user is not online for 10 minutes.
- 6) Concurrent of connecting WiFi will allow 1 user per 1 time.
- 7) Please refer to terms and rates of international call using 006 or 00600 dialing code from [www.truemove-h.com](http://www.truemove-h.com)
- 8) Other privileges or rights that are not state in this term & conditions cannot redeem, change, or return in cash or other privilege, and also cannot transfer to third person/party.
- 9) If the user acts as the one following, company reserves right to terminate or stop providing service without prior notice.
  - a. Violation of prohibition in the contract: If the user violate the purpose of contract, means that user violate the prohibition in the contract.

“Purpose of Contract”: User must follow,

    - a) Using the promotion or package for own individual communication with good faith according to the regular tradition for natural person only, not using the service in purpose of commercial purpose or related to commercial purpose.
    - b) Not adjust or develop technology/network/system by using third party service or equipment for the purpose of connect providing network. Including both direct and indirect acts that may lead to immorality or corruption or injustice to the Company or any other persons. Moreover, user must not damage or disturb network that can cause inefficient network or any part that affect to company service ability.
  - b. Any acts that have reason to believe that the users fraud, using forgery document for application apply and using service, or a fraudulent behavior use illegally.

- 10) The company reserves the right to change, amend, stop or cancel without prior notice if have any conflict with terms conditions, policy, government's rule & regulations that related to this term & condition
- 11) Unless expressly stated otherwise Company reserves the right to change, amend, stop or cancel term & condition as appropriate, will notice at least 30 days through channels that the Company deems appropriate.
- 12) For more information, please contact TrueMove H Care 1242 or <http://www.truemove-h.com>